

**Dealer authorisation Version 5.3
Telstra mobile corporate and SME customers
Mandatory to complete ALL fields**

BUSINESS



*Copy and letter of authority to be immediately faxed to 1300 367 467. Mail copy to Reply Paid 2253, East Melbourne, 3002.
This process only applies for the National Activation Centre. Call 125113 for provisioning these acts.*

Customer name: _____

[Note: Eligible Customers only - see instruction letter]

ACN/ABN NO: _____

Identified and authorised customer representative(s): (name) _____

Contact phone no: (____) _____

Customer billing address: _____

Authorise	Details
Dealer name	Telstra Store Altona Gate (Business Centre)
Dealer representative name	Sam Jeka
Premise code	AFJV
Dealer e-mail address	sjeka@tlshop.com.au
Dealer phone number	1300 4NEXTG (1300 463 984)
Dealer fax number	03 9314 1488
Dealer internet address	www.telstra.com/business

To act on my behalf for the following period : 12 months 24 months on the following accounts :

Please Note: Mobile account <u>MUST</u> be supplied	
(a) Listed below or	
(b) or extra page (use if more than 6 relevant account numbers. Dealer can assist with account number listing)	
1.*	2.
3.	4.
5.	6.

To perform the following acts on my behalf:

[Note: Standard paperwork and procedures (including credit approvals) continue to apply]

<ul style="list-style-type: none"> Connect services Re-connect services Upgrade services Request SIM card/ESN replacement Cancel services Change Plans Temporarily suspend services Reconnect suspended services 	<ul style="list-style-type: none"> Request account and service details (including ETCs and call suspend) Consolidate accounts Connect international roaming product codes Change Call Access Codes Add/delete Value Added Services Request transfer of ownership (transfer to customer name) Request change PIN unlock code Mobile Service analysis report Wireless Data Support (2nd level fault escalations only)
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As part of this dealer authorisation, the dealer cannot perform the following acts on my behalf:

<ul style="list-style-type: none"> Amend legal entity details Request copies of bills Change address 	<ul style="list-style-type: none"> Change billing address Request transfer of ownership (transfer out of customer name) Request call details screen dumps
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TERMS AND CONDITIONS OF THE CUSTOMER'S AUTHORISATION

The customer can revoke any authorisation that is given to a Dealer to act on the customer's behalf by contacting Telstra on 125111.

By signing this authorisation form, the customer:

- (a) acknowledges that it will not charge for any assistance provided by a dealer pursuant to the authorisation the customer grants them via this form, however the customer acknowledges that it may incur a charge for actions a dealer takes on its behalf where that charge would have been incurred by the customer had it performed those actions without the assistance from the dealer. Charges incurred will appear on the customer's Telstra Mobile Bill;
- (b) acknowledges that it should make inquires about any terms and conditions that may apply to it as a result of actions the customer authorises a dealer to take on its behalf. Telstra will not be required to ensure that the customer is aware of any such terms and conditions;
- (c) consents to the disclosure by Telstra of any information about it and its accounts to the authorised dealer to enable the dealer to act on the customers behalf; and
- (d) acknowledges that the authorised dealer will be required to keep records of any action taken on the customer's behalf.

Customer authorised signatory _____

Date ____ / ____ / ____

The dealer has identified the customer representative, received a letter of authority and explained the effect to this form to the customer representative.

Dealer signature _____

Date ____ / ____ / ____